



## Background

### Community Care Corps

Established in 2019, in a cooperative agreement with the Administration for Community Living, Community Care Corps is a national program under the leadership of the Oasis Institute, Caregiver Action Network, USAging and Altarum, that awards funds to local organizations providing volunteer nonmedical assistance to family caregivers, older adults, and adults with disabilities. Grant funding has been awarded to four cohorts in total since 2019.

### National Strategy to Support Family Caregivers

In 2022, a national strategy was developed by the Advisory Councils of the RAISE Family Caregiving Act and the Supporting Grandparents Raising Grandchildren Act. This strategy includes nearly 350 actions to ensure that family caregivers have the resources they need to maintain their own health, well-being, and financial security while providing crucial support for others.

## Alignment

In the [National Strategy to Support Family Caregivers](#), Community Care Corps has been identified as an effective action that specifically impacts Goal 3: Outcome 3.6- Volunteers of all ages and abilities are trained, vetted, and ready to assist family caregivers. The April 2024 Policy Brief, [Community Care Corps Program Impact and Alignment with National Strategy to Support Family Caregivers](#), written by Altarum, indicates that Community Care Corps aligns with all five goals identified in the Strategy and investment in expanding and sustaining this program can have a national impact in furthering the overall goal of supporting family caregivers.

## Goals, Outcomes and Indicators of Success

Aligned Goal	Aligned Outcomes	As the C3 programs are implemented, the following social changes occur:
<b>Goal 1: Increase awareness and outreach</b>	Outcome 1.1 Outcome 1.2 Outcome 1.3 Outcome 1.5	<ol style="list-style-type: none"><li>1. When caregivers seek assistance, they have trusted and easily accessible sources of reliable, appropriate, and actionable information regarding available services and supports.</li><li>2. Family caregivers feel more comfortable seeking assistance.</li><li>3. Family caregivers in underserved communities have increased access to services because of improved culturally competent outreach from those services.</li></ol>
<b>Goal 2: Advance Partnerships and engagement with family caregivers</b>	Outcome 2.1	<ol style="list-style-type: none"><li>1. Medical and paraprofessionals are trained on culturally competent and linguistically appropriate ways of engaging caregivers.</li><li>2. Family caregivers have a better understanding of the care planning process and are better informed and prepared to assist the individual in need of their care.</li><li>3. When a caregiver needs assistance, support, or training, professionals have the knowledge and resources to make referrals. This integrated network of support includes medical, legal, social services, and educational professionals.</li></ol>

<b>Goal 3: Strengthen services and supports for family caregivers</b>	Outcome 3.1 Outcome 3.2 Outcome 3.3 Outcome 3.4 Outcome 3.6 Outcome 3.9	<ol style="list-style-type: none"> <li>1. Person- and family-centered, trauma-informed supports are the norm.</li> <li>2. Information about services and supports for individuals needing care and to support those providing that care is available on a family caregiving information platform so when a caregiver faces a new challenge they immediately know where to turn.</li> <li>3. When family caregivers need a short break, they have a robust array of trained respite options available that are local, convenient, and affordable.</li> <li>4. Caregivers can tap into a community of fellow family caregivers who can empathize with their experiences and share insights from their own experiences.</li> <li>5. Communities have robust pools of vetted and trained volunteers to assist family caregivers.</li> </ol>
<b>Goal 4: Ensure financial and workplace security</b>	Outcome 4.1 Outcome 4.4	<ol style="list-style-type: none"> <li>1. Caregivers are able to provide care without being anxious about their financial status later in life.</li> <li>2. Caregivers do not have to choose between paying for their own necessities and caregiving expenses.</li> </ol>
<b>Goal 5: Expand Data, Research, and Evidence-based Practices</b>	Outcome 5.2 Outcome 5.3	<ol style="list-style-type: none"> <li>1. Surveys are available in a variety of formats and languages to ensure language and communication access for diverse family caregivers.</li> <li>2. Family caregiver support programs (i.e., interventions) are adapted to the real-world experiences of diverse caregivers.</li> <li>3. Family caregiving programs and interventions are evaluated to inform the evidence base for promising practices and lessons learned (i.e., what works and what does not).</li> <li>4. Organizations can scale up practices and supports that are proven to be impactful and cost-effective.</li> </ol>

## Future Direction

ACL is committed to continuing the Community Care Corps program and awarding opportunities to more community organizations to ensure volunteer services are available to support family caregivers.<sup>1</sup> However, there are potential activities that federal agencies, state and local level governments, and private organizations can do to drive more accelerated results. Focusing on promotional communications, resource sharing, and increased partner funding or investment could drive additional awareness, change, and impact for family caregivers.

### Promotional Communications

Broadening awareness of Community Care Corps program efforts and impacts through existing communication channels and platforms would grow awareness and recognition of the role of family caregivers across the nation and within all stakeholder groups.

### Resource Sharing

Establishing a clearinghouse of resources available to the public and further promoting activities of grantees can share replicable strategies for more organizations to feel equipped to implement volunteer programs.

### Increased Funding and Investment

Recent presentations from the Leadership Team have focused on the economic impact that volunteer services have on decreasing overall healthcare costs. Focusing on sustainability and broadening investment can strengthen the program's impact.

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<sup>1</sup> ACL will award a notice of funding opportunity in 2024 to continue the C3 program.